



NEW APPLICATION



Mailing

0000134730

Shipping:

Elk Grove, CA 95759
9260 E. Stockton Blvd.
Elk Grove, CA 95624

RECEIVED

March 6, 2012

2012 MAR -9 P 4:15

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

AZ CORP COMMISSION
DOCKET CONTROL

T-20680A-12-0090

RE: Frontier Communications of the Southwest, Inc. T-20680A - Lifeline & Link Up

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to update the Lifeline and Link Up tariff to comply with the Federal Communications Commission (FCC) Docket No. FCC-12-11, Lifeline and Link Up Reform and Modernization.

The purpose of this filing is to update the Lifeline and Link Up tariff to comply with the Federal Communications Commission (FCC) Docket No. FCC-12-11, Lifeline and Link Up Reform and Modernization.

The following changes are effective April 1, 2012:

1. ETCs Federal Lifeline Support will equal \$9.25 per month for each eligible non-Tribal Lifeline subscriber, which is a 75 cent reduction in federal support; and
2. Link Up support will only be available to Tribal Lifeline subscribers; and
3. Tribal Lifeline subscribers will receive a 100 percent reduction, up to up to \$100.00, of the customary charge for commencing service.

It is respectfully requested that this filing become effective on April 1, 2012.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
P.O. Box 340
Elk Grove, CA 95759

Please direct any questions or notifications of action taken on this tariff filing to Charlie Born at (916) 686-3570, or P.O. Box 340, Elk Grove, CA 95759.

Sincerely,

Charles E. Born
Manager, Government & External Affairs

CEB: lms
Enclosures

Arizona Corporation Commission
DOCKETED

MAR - 9 2012



ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 39 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>
1	1st Revised
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original
29	Original
30	Original
31	Original
32	Original
33	1st Revised
34	Original

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory AffairsEffective: April 1, 2012

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

LIST OF EFFECTIVE SHEETS (continued)

<u>Sheets</u>	<u>Number of Revision</u>
35	Original
36	1st Revised
37	1st Revised
38	Original
39	Original

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory AffairsEffective: April 1, 2012

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (Continued)

B2 Application

- C1 Tribal Land low-income customers who qualify for Arizona's Lifeline and Tribal Link Up will receive an allowance equal to the current federally mandated primary residence End User Common Line (EUCL) charge, a 100% reduction, up to \$100.00 in Tribal Link Up installation credits to establish telephone service, as well as an additional allowance equal to the current federal Lifeline Support credit. Lifeline customers are also eligible to receive additional state Lifeline support in an amount equal to 17% discount of local service charges.

(C)

(C)

Monthly
Rate

(N)

(N)

(C)

Federal and State Lifeline Credits for a One-Party Line:

- a. Federal Lifeline Support Credit
(includes Federal End User Common Line Credit of
\$6.50 and remainder \$2.75 credit covers basic service)

\$9.25

(C)

- b. STDP Discount Amount

2.68

To be eligible for Lifeline, the applicant's total household gross income must not exceed 150% of the federally established poverty levels set forth for the number of persons in the applicant's household, as updated, by providing proof of income that he/she or the family unit receives, or is eligible to receive benefits from a public program.

- D1 Effective December 16, 2005, applicants may produce the following income documentation as proof of total household gross income:

- E1 Most recent state, federal or tribal tax return
- E2 Three consecutive months of all income statements for applicant's household within the same calendar year
- E3 Social Security statement of benefits
- E4 Veterans Administration statement of benefits
- E5 Retirement/pension statement of benefits
- E6 Unemployment/Workmen's Compensation statement of benefits
- E7 Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance
- E8 Divorce Degree
- E9 Child Support Document

(D)

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory Affairs

Effective: April 1, 2012

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A16 Lifeline Service (continued)

B3 Rates and Charges

- C1 A credit amount listed in Schedule No. A-1 A16 per month, which is in compliance with FCC Docket No. 12-11, is applicable to the local single line residential rate of qualifying Lifeline Service customers. (C)
(C)
- C2 All recurring and nonrecurring charges for any service ordered by the customer shall be billed at tariffed rates, with the exception of the initial installation charges, (see Tribal Link Up in Schedule No. A-1 A17 following). (C)
- C3 When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in C1 preceding, will be discontinued and regular tariffed rates and charges will apply. The customer is responsible for notifying the Utility of any change in any condition that occurs that would cause the household to no longer qualify for Lifeline Service. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection charges will not apply to the change in service.
- C4 The Utility shall verify eligibility of a statistically valid sample of customers annually.
- D1 For program-based customers, customers will provide a copy of their Medicaid card or other Lifeline qualifying public assistance card and self-certify, under penalty of perjury, that they continue to participate in a Lifeline-qualifying public assistance program.
- D2 For income-based customers, customers will provide a copy of current Income Documentation as listed A16 B2 C1 D1. The customer must also self-certify, under penalty of perjury, the number of individuals in their household and that the documentation presented accurately represents their annual household income.
- C5 The Utility shall retain signed forms for three years.

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory Affairs

Effective: April 1, 2012

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A17 Native American Lifeline Service

Residential customers who reside on federally-recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Schedule A-1, Sheet A1-34, or in one of the following assistance programs:

(T)

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

(C)

(C)

If a resident of a federally-recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Schedule A-1, Sheet A1-34, the resident will receive the state support, as well as the additional enhanced federal support.

(C)

(D)

|

(D)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

<u>Reservation</u>	<u>Exchange</u>
Colorado River Indian Tribes of the Colorado River Indian Reservation	Poston Parker Ehrenberg

(T)

|

(T)

(T)

See Schedule A-3, Sheet Nos. A3-2 and A3-9 for additional credits available under Tribal Link Up.

(T)(C)

(D)

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory Affairs

Effective: April 1, 2012

ARIZONA

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 10 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	1st Revised
10	1st Revised

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory AffairsEffective: April 1, 2012

ARIZONA

Canceling Original A.C.C. Sheet No. A3-2

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

APPLICABILITY

Applicable to service connection charges.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

CHARGES ¹Nonrecurring
Charge

A1	Service connection, each new or additional network access line or centrex intragroup calling service line:		
	Business	\$ 70.00	
	Residence	60.00	
A2	Telephone number change or reconnection of a network access line, each number change or line:		
	Business	35.00	
	Residence	30.00	
A3	Special services, each requested order		
	Business	9.00	
	Residence	9.00	
A4	COPT Service connection, per line	56.00	
A5	Insufficient check charge for each check processed for insufficient funds as set forth in Rule No. 8.	10.00	
A6	Lifeline connection assistance (Tribal Link Up) credit access per line	²	(C)
A7	Native American Lifeline connection and line extension assistance (Tribal Link Up)	²	(C) (C)
¹ See Conditions for Senior Telephone Discount Program and Tribal Link Up for discounts to eligible applicants. ² Available only to customers who reside in exchanges reflected in Schedule A-1, Sheets A1-3 and A1-4. See conditions for Tribal Link Up and Native American Lifeline discounts to eligible applicants, Schedule A-1.			

(continued)

Docket No. T-20680A-12-1

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory Affairs

Effective: April 1, 2012

ARIZONA

Canceling Original A.C.C. Sheet No. A3-9

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

- A9 Tribal Link Up (C)
- This is the Federal Communication Commission's Tribal Link Up program of Lifeline Connection Assistance. (C)
- This discount applies on a single line at the principal place of Tribal Land residence for the applicant. (C)
- (D)
- (D)
- B1 An applicant must meet the following criteria in order to qualify for residence Lifeline Connection Assistance:
- C1 The applicant must have resided at the address prior to the request for Lifeline Connection Assistance.
- C2 The applicant must meet the same eligibility requirements shown in Lifeline Service, as set forth in Schedule A-1. (C)
- C3 The residence premises at which the service is requested is the applicant's principal place of residence. Customers qualifying for Tribal Link Up will be entitled to one installation per residential address. (C)
- C4 There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- B2 Applicant must also qualify for benefits under Lifeline Service (see Schedule No. A-1 for conditions).
- ¹ Available only to customers who reside in exchanges reflected in Schedule A-1, Sheets A1-3 and A1-4.

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory Affairs

Effective: April 1, 2012

ARIZONA

Canceling Original A.C.C. Sheet No. A3-10

SCHEDULE NO. A-3

SERVICE CONNECTION CHARGES (continued)

CONDITIONS (continued)

A9 Tribal Link Up (Continued)

(C)

B3 Eligible recipients of this service may have up to one (1) year to pay the utility for the reduced Service Connection Charges. A waiver of all interest on installment billing of Service Connection charges in an amount of up to a maximum of \$200 shall apply.

(D)

|

(D)

(continued)

Docket No. T-20680A-12-

Issued By

Date Filed: March 6, 2012

Decision No. _____

Vice President
Government and Regulatory AffairsEffective: April 1, 2012